



Inerso OASIS SB Program

GSA OASIS SB Pool 3 Overview ■■■

One Acquisition Solution for Integrated Services (OASIS) Small Business (SB) is a Best-in-Class (BIC), multiple award, Indefinite Delivery Indefinite Quantity (IDIQ) contract that provides flexible and innovative solutions for complex professional services. This contract is available for use by all Federal agencies (and other entities as listed in the current GSA Order, OGP 4800.2I, Eligibility to Use GSA Sources of Supply and Services).

Contract Benefits:

- Manage Small Business Programs and Goals
- Access through Direct and Assisted Acquisition
- Standardized OMB SOC Labor Categories
- Contract Payment Reporting Module (CPRM)
- Flexibility for all contract types, including hybrids & cost-reimbursement, at the task order level
- Commercial and non-commercial services
- Support CONUS and OCONUS requirements
- Classified and unclassified services

Inerso Capabilities:

- Program Management Services
- Management Consulting Services
- Logistics Services
- Engineering Services
- Scientific Services
- Financial Services

Contract Number: 47QRAD20D3020

NAICS Code: 541330

Ordering Period: 07/23/2020 – 12/19/2024

Performance Period: 07/23/2020 – 12/19/2029



Inerso provides IT Operations and Sustainment support to Enterprise-level Federal customers. We manage multiple contracts over \$50M and have 550+ FTEs in 37 States / OCONUS locations for Civilian and Defense organizations.

- CMMI-ML3
- ISO 9001:2015 (Quality)
- ISO 20000-1:2018 (ITSM)
- ISO 27001:2013 (Security)
- DCAA Approved Accounting System

We value every customer and have a 100% positive CPARS rating. Our strategies and competitive solutions are built on a foundation of trust, face-to-face interactions, and innovation from our 25 years of experience.

■■■ Service Offerings ■■■

IT Operations

- ITIL/ITSM framework
- Multi-Sourcing Service Integration (MSI) / Service Integration and Management (SIAM)
- Service Design and Catalog Management
- Tier 1/2/3 Support
- Desktop and Field Site Support
- 24x7 Enterprise Service Desks
- VIP Support
- Desktop, Laptop, Handheld, and Mobile Support
- Inventory/Asset Management
- Technology Refresh Support Services
- Video Telecommunications (VTC) Support
- Knowledge Base Development and Maintenance

System Development and Sustainment

- Agile Software Development
- DevOps and Cloud Enablement
- Test Automation
- Workflow Automation
- Records Management
- Case Management
- Mobile Applications
- Cybersecurity Compliance

IT Infrastructure and Cloud

- Cloud Services Management
- Database Administration
- Infrastructure Engineering and Encrypted Communication
- Network Optimization and Virtualization
- Network Operations Center Support (NOC)
- Cloud Strategy Development
- Automation of Network Monitoring and Log Management
- System Administration for Windows and UNIX Systems
- Automated Server and Network Device Management
- Inventory and Asset Management
- Identity & Access Management

Cybersecurity

- RMF Assessments and Authorizations (A&A)
- Federal Information Security Management Act (FISMA) Compliance
- DISA STIG Enforcement
- Firewall Management
- IDS/IPS Support
- Incident, Threat, and Vulnerability Assessments
- Virus, Malware, and Security Risk Remediation
- Federal IT Security & Compliance, including DoD 8570.01-M Compliance
- Assured Compliance Assessment Solution (ACAS)
- Security Content Automation Protocol (SCAP)



Inserso's Customers ■■■



- Department of Homeland Security (DHS)
 - Immigration and Customs Enforcement (ICE)
 - Federal Emergency Management Agency (FEMA)
 - United States Coast Guard
- Department of Justice (DOJ)
 - Bureau of Alcohol, Tobacco, Firearms and Explosives
- Defense Health Agency (DHA)
- United States Army
- United States Air Force
- United States Navy
- Department of Treasury
 - Defense Information Systems Agency (DISA)
 - Washington Headquarters Service (WHS)

Examples of Customer Programs Supported ■■■

- **Department of Homeland Security (DHS) Immigration and Customs Enforcement (ICE)**
IT Operations Support Services (ITOSS)
- **Department of Homeland Security (DHS) Federal Emergency Management Agency (FEMA)**
SalesForce.com Customer Relationship Management (CRM) Support
- **Department of Homeland Security (DHS) U.S. Coast Guard (USCG)**
FORCECOM IT Support
- **Alcohol Tobacco and Firearms (ATF)**
Application Development and Major Enhancements Support
- **Defense Health Agency (DHA)**
Global Service Center (GSC)
- **Defense Health Agency (DHA)**
Medical Joint Active Directory (mJAD) Support
- **U.S. Army Corps of Engineers (USACE)**
SharePoint and Mobile Application Development
- **Air Force Center Civil Engineer Center (AFCEC)**
IT Support Services
- **Air Force Medical Operations Agency (AFMOA)**
Dental Directorate DICE Support
- **Air Force Medical Operations Agency (AFMOA)**
Web Application Development
- **Defense Information Systems Agency (DISA)**
DISA.MIL Website CMS
- **Washington Headquarters Services (WHS)**
MS SharePoint/CRM Development

Contact Us

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